

RUN Indicator

If the CPU will not enter the Run mode (the RUN indicator is off), the problem is usually in the application program, unless the CPU has a fatal error. If a fatal error has occurred, the CPU LED should be on. (You can use a programming device to determine the cause of the error.)

Both of the programming devices, Handheld Programmer and *DirectSOFT32*., will return an error message describing the problem. Depending on the error, there may also be an AUX function you can use to help diagnose the problem. The most common programming error is “Missing END Statement”. All application programs require an END statement for proper termination. A complete list of error codes can be found in Appendix B.

CPU Indicator

If the CPU indicator is on, a fatal error has occurred in the CPU. Generally, this is not a programming problem but an actual hardware failure. You can power cycle the system to clear the error. If the error clears, you should monitor the system and determine what caused the problem. You will find this problem is sometimes caused by high frequency electrical noise introduced into the CPU from an outside source. Check your system grounding and install electrical noise filters if the grounding is suspected. If power cycling the system does not reset the error, or if the problem returns, you should replace the CPU.

Communications Problems

If you cannot establish communications with the CPU, check for these problems:

- The cable is disconnected.
- The cable has a broken wire or has been wired incorrectly.
- The cable is improperly terminated or grounded.
- The device connected is not operating at the correct baud rate (9600 baud).
- The device connected to the port is sending data incorrectly.
- A grounding difference exists between the two devices.
- Electrical noise is causing intermittent errors.
- The PLC has a bad communication port and should be replaced.

For problems in communicating with *DirectSOFT32* on a personal computer, refer to the *DirectSOFT32* manual. It includes a troubleshooting section that can help you diagnose PC problems in communications port setup, address or interrupt conflicts, etc.